



## Our commitment:

Working together to make our communities safer

Building on our successes, we will continue to work together to make our communities safer.

We will foster the culture, values and skills needed to deliver an effective and efficient police service which meets the needs of the public we serve.

We will **transform** and **innovate** to meet policing needs **now** and in the **future**.

next 



**Keeping people safe and bringing offenders to justice**



**Stronger, more resilient communities**



**A modern police force which meets the needs of our communities**



**Skilled and trusted workforce**





An emergency service that keeps people safe and brings offenders to justice

We will provide a responsive emergency service which, at its heart, focuses on keeping communities safe from harm. We will rise to the challenges of emerging crime types without losing focus on more traditional crimes, striving to prevent and robustly investigate crime, support victims and bring offenders to justice. We will have the specialist resources to achieve this.

**What does this mean to:**

**THE PUBLIC**



**PARTNERS**



**OUR PEOPLE**



Home ◀ previous | next ▶

-  **Keeping people safe and bringing offenders to justice** ▶
-  **Stronger, more resilient communities** ▶
-  **A modern police force which meets the needs of our communities** ▶
-  **Skilled and trusted workforce** ▶



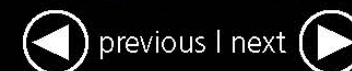


An emergency service that keeps people safe and brings offenders to justice

### What does this mean to the public we serve...

- We will provide an emergency response where there is an immediate need.
- Our policing response will be determined by the vulnerability of the victim, the seriousness of the incident and the circumstances.
- We will have the right people and resources to investigate crime and get justice for victims.
- We will help you reduce your risk of being a victim of crime.

Home



**Keeping people safe and bringing offenders to justice**



**Stronger, more resilient communities**



**A modern police force which meets the needs of our communities**



**Skilled and trusted workforce**



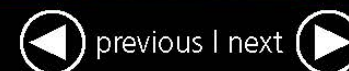


An emergency service that keeps people safe and brings offenders to justice

### What does this mean for our partners...

- We will work with our partners to ensure the public receive the right emergency service in their time of need.
- Together with our law enforcement partners, we will combine our specialist resources and expertise to disrupt criminality earlier and robustly investigate.
- We will work together to support victims through the criminal justice system and get them justice.

Home



**Keeping people safe and bringing offenders to justice**



**Stronger, more resilient communities**



**A modern police force which meets the needs of our communities**



**Skilled and trusted workforce**





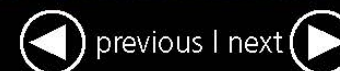


An emergency service that keeps people safe and brings offenders to justice

### What does this mean to our people...

- We will have access to the information we need in order to make an informed response to calls for service.
- We will only attend crimes and incidents where it is considered necessary.
- We will ensure that officers and staff have the appropriate powers, skills, technology and resources to investigate crime.
- We will understand the types and locations of demand and target our resources to prevent crime and protect vulnerable people from harm.
- Our resources will be shared with other organisations to deliver greatest effect.

Home



**Keeping people safe and bringing offenders to justice**



**Stronger, more resilient communities**



**A modern police force which meets the needs of our communities**



**Skilled and trusted workforce**





stronger  
partners resilient  
together communities  
problem solving

## Working together to build stronger, more resilient communities

We will work with our partners and local communities to build stronger, more resilient communities. Together we will focus on problem solving to prevent crime and reduce demand, targeting our resources at the areas of greatest need and to the most vulnerable in our communities.

### What does this mean to:

THE PUBLIC



PARTNERS



OUR PEOPLE



Home ◀ previous | next ▶

-  **Keeping people safe and bringing offenders to justice** ▶
-  **Stronger, more resilient communities** ▶
-  **A modern police force which meets the needs of our communities** ▶
-  **Skilled and trusted workforce** ▶



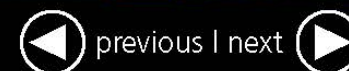


Working together to build stronger, more resilient communities

### What does this mean to the public we serve...

- You will have a named contact within your local neighbourhood policing team.
- We will make it easier for you to talk to us about your views and we will address your concerns.
- We will provide you with information, advice and support to protect yourselves, your families and your property from crime and anti-social behaviour.
- We will seek information from you to help us combat crime and target resources.
- We will enable and support communities to actively play their part in reducing and preventing local crime and disorder.

Home



**Keeping people safe and bringing offenders to justice**



**Stronger, more resilient communities**



**A modern police force which meets the needs of our communities**



**Skilled and trusted workforce**





Working together to build stronger, more resilient communities

### What does this mean for our partners...

- We will share information to help inform local priorities and solutions.
- We will further strengthen our partnerships allowing local teams the flexibility to make best use of our shared skills and resources.

Home



**Keeping people safe and bringing offenders to justice**



**Stronger, more resilient communities**



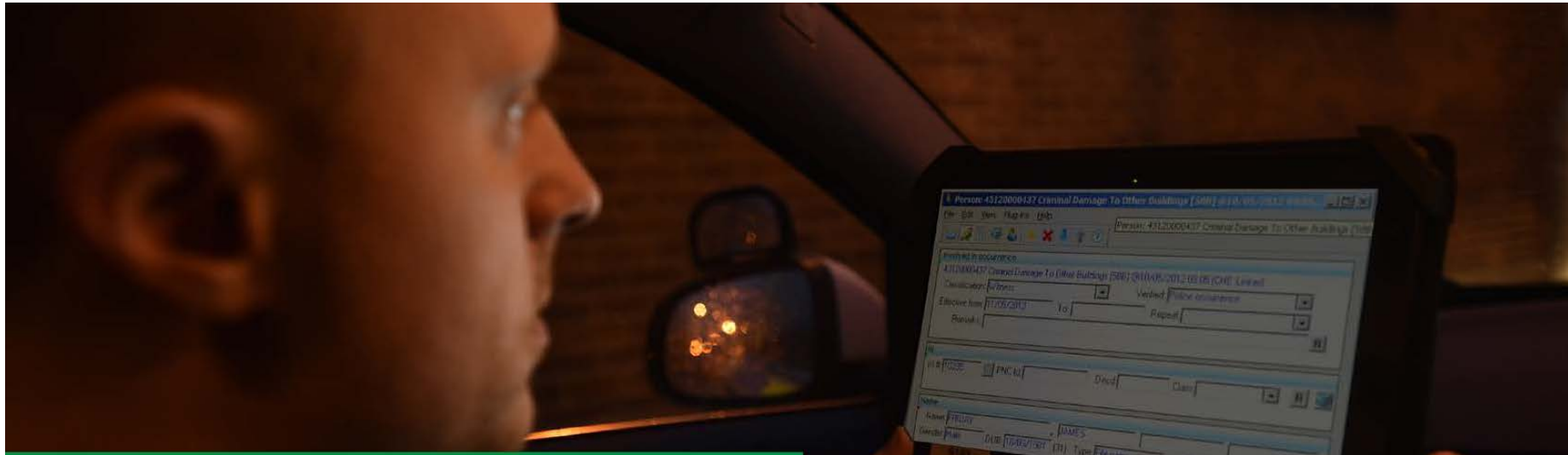
**A modern police force which meets the needs of our communities**



**Skilled and trusted workforce**





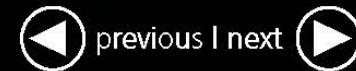


Working together to build stronger, more resilient communities

**What does this mean to our people...**

- We will have access to police and other relevant information and intelligence whilst on patrol.
- We will have a better understanding of our local community allowing us to identify, focus and respond to vulnerability in order to have the greatest impact.
- We will work with partners to problem solve, delivering solutions that address local priorities that are mutually beneficial to the public, our partners and the police.

Home



**Keeping people safe and bringing offenders to justice**



**Stronger, more resilient communities**



**A modern police force which meets the needs of our communities**



**Skilled and trusted workforce**



efficient  
**modern**  
 police service  
 effective  
 communities  
 partners  
 technology



A modern police force which meets the needs of our communities

We will maximise technology and make the best use of information to deliver a modern, efficient and effective police service. We will work with our partners to reduce cost and duplication providing a better service to our communities. The public can contact us whenever and however is convenient to them and we will maintain our presence within our communities focusing on areas of greatest need.

**What does this mean to:**

**THE PUBLIC**



**PARTNERS**



**OUR PEOPLE**



Home ◀ previous | next ▶

-  **Keeping people safe and bringing offenders to justice** ▶
-  **Stronger, more resilient communities** ▶
-  **A modern police force which meets the needs of our communities** ▶
-  **Skilled and trusted workforce** ▶



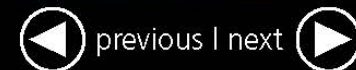


A modern police force  
which meets the needs of  
our communities

#### What does this mean to the public we serve...

- You will be able to contact us whenever and however is convenient to you - in person, over the phone and online.
- Once you have reported a crime you will have access to and receive updates on your case.
- Our patrols and online presence will be targeted to prevent crime, provide reassurance and catch offenders.

Home



**Keeping people safe and bringing  
offenders to justice**



**Stronger, more resilient  
communities**



**A modern police force which  
meets the needs of our communities**



**Skilled and trusted workforce**



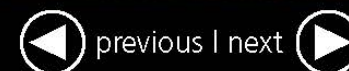


A modern police force  
which meets the needs of  
our communities

### What does this mean for our partners...

- We will work with other public, private and voluntary sector providers to build joint services that will reduce cost, duplication and provide the best service to the public.
- Partnership activity will address community priorities.
- Where appropriate we will co-locate to improve the services we deliver to the public.

Home



**Keeping people safe and bringing  
offenders to justice**



**Stronger, more resilient  
communities**



**A modern police force which  
meets the needs of our communities**



**Skilled and trusted workforce**





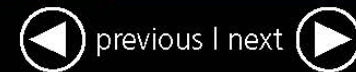


A modern police force which meets the needs of our communities

### What does this mean to our people...

- You will have real time information at your fingertips that will support you to better engage with the community, problem solve and investigate crime and disorder.
- We will provide you with intelligence and analytical tools to understand current and emerging threats, risks and harm in order to shape our policing response.

Home



**Keeping people safe and bringing offenders to justice**



**Stronger, more resilient communities**



**A modern police force which meets the needs of our communities**



**Skilled and trusted workforce**





## A skilled and trusted workforce

We will equip and support our people with the skills, evidence base, technology, and environment to deliver the highest professional standards in their service to the public. We will be regarded as an employer of choice by those that work and volunteer for us and, a professional organisation that is trusted by those that we serve.

### What does this mean to:

**THE PUBLIC**



**PARTNERS**



**OUR PEOPLE**



Home ◀ previous | next ▶

- 
**Keeping people safe and bringing offenders to justice**
▶
- 
**Stronger, more resilient communities**
▶
- 
**A modern police force which meets the needs of our communities**
▶
- 
**Skilled and trusted workforce**
▶





## A skilled and trusted workforce

### What does this mean to the public we serve...

- We will take pride in delivering a high quality service and keeping our promises.
- We will aspire to be representative of our communities and inspire you to support, volunteer or work for us.
- We will be honest about what we can deliver and be accountable to the public we serve.
- We will continue to maintain the highest professional standards in our service to the public and when our service falls below our standards we will take action.

Home



**Keeping people safe and bringing offenders to justice**



**Stronger, more resilient communities**



**A modern police force which meets the needs of our communities**



**Skilled and trusted workforce**





A skilled and trusted workforce

**What does this mean for our partners...**

- We are committed to providing police professionals you can rely on in order for us to jointly deliver the most appropriate service to the public.

Home ◀ previous | next ▶

-  **Keeping people safe and bringing offenders to justice** ▶
-  **Stronger, more resilient communities** ▶
-  **A modern police force which meets the needs of our communities** ▶
-  **Skilled and trusted workforce** ▶





## A skilled and trusted workforce

### What does this mean to our people...

- We will invest in our people so that they are able to meet the challenges of policing now and in the future.
- Our officers, staff, volunteers and contractors are expected to demonstrate the highest professional behaviour for the policing profession, as set out in the Code of Ethics.
- Our leaders will have the confidence and ability to inspire and develop others.
- Evidence based policing will empower our staff to make decisions and problem solve based on the best available evidence of what works.
- Wherever our staff are working from they will be equipped to do their job effectively, there and then.
- Decisions will be taken at the lowest appropriate level of the organisation.

Home



**Keeping people safe and bringing offenders to justice**



**Stronger, more resilient communities**



**A modern police force which meets the needs of our communities**



**Skilled and trusted workforce**

